

Solutions, from the ground up.

EMPLOYER ADVOCACY PROGRAM

The Employer Advocacy Program (EAP) provides free legal counsel and representation to all District employers in the appeals process for unemployment compensation claims filed by former employees. Through this service, we work closely with employers, helping them to understand their rights and offering recommendations based upon the merits of the claim. Contact EAP at 202.638.6761 for more information.

LABOR MARKET INFORMATION

For many District residents and businesses being up-to-date on labor market trends is extremely important. The Office of Labor Market Research and Information (OLMRI) produces core labor market statistics for the District of Columbia and the Washington Metropolitan Division, in cooperation with the U.S. Department of Labor, Bureau of Labor Statistics. Our office administers the Current Employment Statistics (CES) Program, the Local Area Unemployment Statistics (LAUS) Program, the Occupation Employment Statistics (OES) Program, the Quarterly Census of Employment and Wages (QCEW) Program, and the Mass Layoff Statistics (MLS) Program – all of which provide monthly and/or annually estimates of wage, labor force, employment and unemployment. Additionally, OLMRI also supports the District's workforce with short and long-term industry and occupational employment projections and publishes career and labor market information publications for interested District residents and businesses.



Government of the District of Columbia
Adrian M. Fenty, Mayor



Department of Employment Services



Workforce Development Bureau
609 H Street, N.E., 5th Floor
Washington, D.C. 20002
www.dcnetworks.com



The Department of Employment Services mission

The Department of Employment Services (DOES) fosters economic development and growth in the District of Columbia by providing workforce development services, bringing together employers and job seekers, compensating eligible unemployed and injured workers, and promoting safe and healthy workplaces.

Workforce Development Bureau’s position statement

The DOES Workforce Development Bureau works to ensure that District residents and businesses have the tools they need to perform at increased efficiency and maximum profitability in a competitive global economy.

BUSINESS SERVICES

Whether you are looking to hire qualified and dedicated employees, access the latest compliance information for businesses operating in the District of Columbia, or simply looking to increase your net worth, the Workforce Development Bureau’s Business Services Group (BSG) o can help your business reach its full potential.

Armed with an array of resources, the BSG operates from a “total account services” perspective. We provide a single-portal of access to all relevant government services that businesses need to operate efficiently in the District of Columbia. We have immediate access to timely, accurate, and useful information on issues relative to wage and hour, unemployment insurance, and labor market information, to name a few. Our value-added services are offered to further ensure that your business continues to operate at optimal efficiency and maximum profitability. This is our number one priority.

EMPLOYMENT OPPORTUNITY FAIRS

Quality workers are vital to the success of any business. No one understands this better than the BSG. Our team provides a critical link between employers and qualified job seekers – we bring them together. It doesn’t matter if you are a new business to the District seeking recruitment at every staffing level or an existing business with an immediate need for a dependable workforce. We work collaboratively with businesses to ensure that all demands are met.

VIRTUAL ONE-STOP (VOS) SYSTEM

The Virtual One-Stop Career System is an advanced, comprehensive, and integrated technology that allows employers to access critical employment, labor market, and government compliancy information, post job vacancies, review resumes of applicants, and schedule job interviews without staff intervention. Access VOS at www.dcnetworks.org.

FIRST SOURCE EMPLOYMENT AGREEMENT

The First Source Employment Agreement Program assures city residents priority for new jobs created in part, or wholly, from municipal financing and development programs. Companies with contractual agreements with the city, totaling \$100,000 or more are required to enter into a First Source Agreement with DOES and to utilize the department as its first supplier for recruitment, referral, and placement of qualified employees.

EMPLOYER TAX CREDITS

Employers who hire District residents—specifically welfare recipients, veterans, vocational rehabilitation referrals; 18-24 year old Food stamp recipients; 16-24 year old enterprise community residents; Supplemental Security Income recipients; or an ex-offender or low income work release inmates – can benefit from three different tax credits:

- The Welfare-to-Work Tax Credit guarantees a federal tax liability reduction to businesses for as much as \$8,500 for each eligible new hire during their first two years of work.
- The Work Opportunity Tax Credit reduces businesses’ federal tax liability by as much as \$2,400 for each eligible new employee.
- The DC Employment Tax Credit allows District businesses to claim \$3,000 in tax credit if they employ District residents in the District’s enterprise zones.

EMPLOYER TAXES

The BSG understands that running a business is no small feat. Important issues such as filing taxes are sometimes overlooked and business owners are left liable to penalties. Our tax division works with employers to help them navigate the complex policies governing the D.C. Unemployment Compensation Acts and ensure that they are in compliance with the District tax policies. We oversee and determine employer liability, collection and accounting of tax revenue, performance of audits, and the collection of delinquent taxes, penalties, and interest.

UNEMPLOYMENT INSURANCE APPEALS ASSISTANCE

Providing the opportunity for employers, as well as employees, to appeal unfavorable decisions on an unemployment claim is extremely important to us. Through the unemployment insurance appeal, dissatisfied claimants – both employers and employees– may challenge any findings relative to the payment of unemployment benefits by appearing in front of an Appeals Examiner at an impartial hearing.